

ACCESSIBILITY STATEMENT

Flutes - 90 Catalina Drive

Introduction

This is a 1 bedroom property located on a housing development within 10 minute walking distance of Poole Quay.

We have tried to provide as much information as possible in this statement, if you have any queries please do call. We look forward to welcoming you.

Pre-Arrival

- We have a website providing details of the property.
- Enquiries / Bookings can be made via email, fax or telephone (our lines are open until 10pm everyday).
- The nearest bus stop to the property is located approximately 200 metres from the entrance.
- The nearest train station is Poole and is approximately 1 mile distance from the property. There are accessible taxis at the station.
- We can arrange for shopping to be accepted on your behalf prior to your arrival for a nominal fee.

Car Parking Facilities

- There is 1 parking space located in the parking area which is located directly behind the property.
- The parking area is levelled concrete, flat and even.
- From the parking area the nearest entrance to the property is the front door and is located 40 metres away.

Entrance Doorways

- The front entrance has a step up of 16cm. There is no hand rail.
- The apartment door is 80cm wide inwards opening to a corridor.
- There is a threshold of 15cm when entering the apartment.
- The key hole is 143cm high.
- The property can be identified by number 90 on the side door when approaching the apartment.

Communal Entrance and Areas

- Hallway on ground level is 80cm wide.
- The decor in the communal area is contrasting colours for skirting, carpet and doors.
- The floor is tiled on the ground floor.

Inside the Property - Ground Floor

- Access from the front entrance door.
- The front door to the apartment is 70cm wide, the key hole is 123cm high.
- In a clockwise direction (from the front door) there are doors to - living area, kitchen, master bedroom and bathroom.
- Decor is contrasting with skirting and doors (dark skirting and light walls).
- The floor is carpeted with short pile carpet.
- Smoke alarm is fitted.

Self-Catering Kitchen

- Door width is 70cm.

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- Worktop height is 90cm.
- Oven door is drop down; height of lowest shelf is 48cm. There is space to access from the side.
- Sink is 90cm high with cupboards underneath.
- Hob is 90cm high.
- Flooring is wood laminate.
- At least 125cm wide by 138cm free space between all furniture and worktops.
- Evenly lit kitchen with central directional spotlights.
- Good contrast between floor, cupboards and other surfaces. Cupboards are white, tiling is white.
- Fridge with freezer, highest shelf in fridge 160cm.

Dining Room & Lounge

- The dining room is open plan with the lounge.
- The shape of the table is oblong – the legs are on the outer edges. There is 74cm between the floor and the lowest part of table (underspace). The table is 1.4 metres long, 0.8 metres wide and 75cm high.
- Free space between table and walls is at least 156cm wide by 120cm at the ends.
- There are 6 chairs (moveable) each with seat padding and no arms.
- Sofa – curved leather sofa with arms.
- Flooring is carpet
- Television – 32" flatscreen TV with remote control located on a unit. Also available is a DVD/CD player separate to the TV.

Bedroom (bedroom 1)

- Door width 75cm.
- Double bed – 4ft 6ins.
- Bed height 64cm floor to top mattress.
- Duvets and Pillows are provided – please ask if you have any specific requirements.
- Sheets, duvet cover and pillow cases are 100% cotton.
- Largest transfer space available to the right of the bed is 0.5 metres.
- Largest free space clear of doors and furniture is 270cm by 50cm.

Family Bathroom & WC

- Door width 70cm
- Free space in bathroom (free of doors and furniture) is 130cm by 140cm.
- Bath – with shower over. Height of bath is 50cm. There are additional hand-rails.
- Toilet seat height is 42cm.
- Floor is carpeted.
- Good colour contrast between floor, walls and furniture. Tiles are cream, bathroom suite is pink.
- Washbasin has encased piping.
- Release mechanism on outside of locked door.

Laundry Facilities

- There are not any separate laundry facilities but there is a standard size washing machine in the main kitchen area which is front loading.

Additional Information

- There is a Visitor Guide & Local Guide in the property.
- Good mobile phone reception.
- Fire Notice procedures are posted in the property in case of emergency.
- The property is non-smoking.
- No pets allowed.

Contact Information

- Quay Holidays, Orchard Plaza, 41 High Street, Poole, Dorset BH15 1HH
- Telephone: 01202-683333
- Fax: 01202-684444
- Email: stay@quayholidays.co.uk

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- Website: www.quayholidays.co.uk
- Office Hours of Operation: 9:30am – 6:00pm everyday (closes 4pm Sundays)
- Telephone Hours of Operation - Lines Open 7 days a week from 9:30am to 10:00pm

Useful Contacts:

- Adult Social Services (Carer): 01202-633902
- Shopmobility Poole: 01202-661770
- Coach – National Express: 08750-808080
- Poole Train Station – National Rail Network: 08457-484950
- Bus – Wiltshire & Dorset Bus Services: 01202-673555

We welcome your feedback to help us continuously improve our services – if you have any comments please let us know by phoning 01202-683333 or emailing us at stay@quayholidays.co.uk