

ACCESSIBILITY STATEMENT

Sandpiper, 51 Catalina Drive

Introduction

This is a one bedroom property located in a purpose built housing development within 10 minute walking distance of Poole Quay. The property is self-catering.

We have tried to provide as much information as possible in this statement, if you have any queries please do call. We look forward to welcoming you.

Pre-Arrival

- We have a website providing details of the property.
- Enquiries / Bookings can be made via email, fax or telephone (our lines are open until 10pm everyday). Bookings may also be made 24 hours online via our website.
- The nearest train station is Poole and is approximately 1.5 miles from the property. There are accessible taxis at the station.
- We can arrange for shopping to be accepted on your behalf prior to your arrival for a nominal fee.

Car Parking Facilities

- There is one parking spaces located behind the property. On the right side of the road there is a driveway between No. 50 Catalina Drive and a bush which leads to the rear of the property. The parking space is clearly number 51 and can be found on the left side of the parking area.
- The parking area is levelled concrete, flat and even.
- There are visitor parking spaces on a first-come first-served basis and these are the pale pink parking areas on the development.
- From the parking area the nearest entrance to the property is the rear door.

Communal Entrance and Areas

- The front entrance has [1 step – 13cm high, 76cm wide]. The key hole lock is 153cm high]. There is [no / a] hand rail [on the left / and right side].
- The communal hall area is approximately 420cm long and 96cm wide.
- The decor in the communal area is cream walls with grey carpet.
- There is a single door leading to the front door.

Entrance Doorways

- The apartment front entrance has no steps. There is no hand rail.
- The apartment door is 71cm wide inwards opening to a hallway.
- There is no threshold when entering the apartment.
- The key hole is 99cm high.
- The rear entrance has 1 step – 30cm high, 68cm wide. There is no hand rail. The key hole is 118cm high.
- The property can be identified by the post box numbered 51 outside the front door.

Inside the Property

Hallway / Entrance Lobby

- Free space - inside the front door the hallway is approximately 128cm wide by 215cm long.

ACCESSIBILITY STATEMENT

- In a clockwise direction (from the front door) there are doors to – bedroom, bathroom and living room.
- Decor is white walls and beige carpet.
- Smoke alarm is fitted.

Kitchen

- Door width is 72cm wide.
- Worktop height is 90cm.
- Sink is 90cm high with cupboards underneath.
- Oven door is drop down, height of lowest shelf is 40cm metres. There is space to access from the side.
- Hob is 90cm high.
- Highest shelf in under unit fridge is 65cm. Highest shelf in under unit freezer is 65cm.
- Flooring is wood laminate.
- Free space - at least 180cm wide by 110cm free space between all furniture and worktops .
- Lights - evenly lit kitchen with central directional spotlights and under unit lighting above work surfaces where required.
- Decor - good contrast between floor, cupboards and other surfaces. Cupboards are white, tiling is white.

Living Room

- Door width is 78cm.
- Style – living room is open plan style.
- Dining Table - the shape of the table is square – the legs are on the outer edges. There is 62cm between the floor and the lowest part of table (underspace). The table is 90 cm squared.
- Free space between table and walls is at least 100cm wide by 160cm at the ends.
- There are 4 covered leather chairs (moveable) each with seat and back padding and no arms.
- 2 Sofas – fabric covered sofas with arms.
- Flooring is cream carpet.
- Television – 32” flatscreen TV with remote control located by the device. Also available is a DVD player on the shelf under the TV.
- Patio doors – See entrance details.

Bedroom

- Door width 71cm.
- Bed - Double bed – 4 ft 6 ins.
- Bed height 67cm floor to top mattress.
- Duvets and Pillows are provided – please ask if you have any specific requirements.
- Sheets, duvet cover and pillow cases are 100% cotton.
- Transfer space - largest transfer space available to left or right of bed is 66cm.
- Free space - the largest freespace clear of doors and furniture is 140cm by 240cm.

Family Bathroom

- Door width 63cm
- Free space - in bathroom (free of doors and furniture) is 110cm by 90cm.
- Shower – walk-in style with one step up height 13cm.
- Toilet seat height is 40cm.
- Floor is tiled.
- Decor - good colour contrast between floor, walls and furniture. Tiles are white, bathroom suite is white.
- Washbasin has vanity unit under. Height is 93cm.
- Release mechanism on outside of locked door.

Laundry Facilities

- A washer/dryer is located in the kitchen.
- The appliances are of standard size for residential properties and are front loading.

ACCESSIBILITY STATEMENT

Outside – grounds and gardens

- Patio garden – paved area, approximately 500cm by 320cm.
- Accessed from living area (see door dimensions above) or rear gate.

Additional Information

- There is a Visitor Guide & Local Guide in the property.
- Good mobile phone reception.
- Fire Notice procedures are posted on the rear of the front door in the property in case of emergency.
- The property is non-smoking.
- No pets allowed.

Contact Information

- Quay Holidays, Orchard Plaza, 41 High Street, Poole, Dorset BH15 1HH
- Telephone: 01202-683333
- Fax: 01202-684444
- Email: stay@quayholidays.co.uk
- Website: www.quayholidays.co.uk
- Office Hours of Operation: 9:30am – 6:00pm everyday (closes 4pm Sundays)
- Telephone Hours of Operation - Lines Open 7 days a week from 9:30am to 10:00pm

Useful Contacts:

- Adult Social Services (Carer): 01202-633902
- Shopmobility Poole: 01202-661770
- Coach – National Express: 08750-808080
- Poole Train Station – National Rail Network: 08457-484950
- Bus – Wiltshire & Dorset Bus Services: 01202-673555

We welcome your feedback to help us continuously improve our services – if you have any comments please let us know by phoning 01202-683333 or emailing us at stay@quayholidays.co.uk