

## ACCESSIBILITY STATEMENT

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### Ripple, 402 Orchard Plaza

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#### **Introduction**

This is a 2 bedroom property located in Poole Town Centre within 5 minute walk to Poole Quay.

We have tried to provide as much information as possible in this statement, if you have any queries please do call. We look forward to welcoming you.

#### **Pre-Arrival**

- We have a website providing details of the property.
- Enquiries / Bookings can be made via email, fax or telephone (our lines are open until 10pm everyday).
- The nearest bus stop to the property is located approximately 50 metres from the entrance.
- The nearest train station is Poole and is approximately .75 miles distance from the property. There are accessible taxis at the station and outside the property.
- We can arrange for shopping to be accepted on your behalf prior to your arrival for a nominal fee.

#### **Car Parking Facilities**

- There is parking in the multi-storey car park next to the development – you will be issued with a parking permit on arrival.
- There is a dropping off area with level access to the communal entrance.
- There is no street parking.

#### **Communal Entrance and Areas**

- The front entrance has no steps. There is a choice of 3 entrance doors, all 120cm wide.
- There is no threshold.
- The entrance door may be opened by presenting the entry fob to the control panel outside the door which is 105cm from the ground.
- Inside the lobby / reception area is spacious. Access to 2 lifts and stairways.
- The decor in the communal area is contrasting colours for skirting and doors.
- The floor is tiled on the ground floor and carpeted on the upper level corridors throughout with short pile carpet.
- The lift doors are 80cm wide, the internal area is 1.3 square metres. It has visual floor indicators. There is an emergency intercom fitted.
- The stairs are 16cm high, 27cm deep and 125cm wide. They have hand rails on the right hand side.

#### **Entrance Doorways**

- Hallway leading to this property is 1.4 meters.
- The front entrance has no steps. There is no hand rail.
- The apartment door is 80cm wide inwards opening into the apartment. It is a fire door so is heavy and has an assisted closer.
- There is no threshold when entering the apartment.
- The key hole is 100cm high.
- The property can be identified by a stainless steel number affixed to the front door.

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## **Inside the apartment-**

- The hallway is L-shaped, approximately 300cm by 240cm.
- In a clockwise direction (from the front door) there are doors to – kitchen/lounge, bedroom 2, bedroom 1 and bathroom.
- The floor is laminate and walls are cream colour.
- Smoke alarm is fitted.

## **Lounge:**

- Door width is 78cm.
- Sofas – seat height is approximately 45cm.
- Dining table is round. There is cm between the floor and lowest part of table.
- There are 4 chairs (movable) each with no arms. The chair seat height is cm.
- Flooring is carpeted.
- Television - flatscreen 50' Smart TV with remote control located on a stand.
- The lounge is open plan to the kitchen.
- There is a Juliette balcony – the key hole height is 100cm.

## **Self-Catering Kitchen (open plan to lounge)**

- Worktop height is 90cm.
- Oven door is drop down, height of lowest shelf is 35cm and highest shelf is 65cm.
- Sink is 90cm high with cupboards underneath.
- Hob is 90cm high.
- Flooring is lino tiled.
- At least 280cm wide by 220cm free space between all furniture and worktops .
- Evenly lit kitchen with ceiling spotlights.
- Good contrast between floor, cupboards and other surfaces. Cupboards are white, tiling is grey.
- Fridge/freezer, highest shelf in fridge 170cm and lowest shelf is 90cm.

## **Bedroom 1:**

- Door width 78cm.
- Super King size Double bed – 6 ft.
- Bed height 70cm floor to top mattress.
- Duvets and Pillows are provided – please ask if you have any specific requirements.
- Sheets, duvet cover and pillow cases are 100% cotton.
- Largest transfer space available to left or right of bed is approximately 120cm by 40cm to the left and 220cm by 30cm to the right.
- Largest free space clear of doors and furniture is 130cm by 40cm.

## **Bedroom 2:**

- Door width 78cm.
- Double bed.
- Bed height 62cm floor to top mattress.
- Duvets and Pillows are provided – please ask if you have any specific requirements.
- Sheets, duvet cover and pillow cases are 100% cotton.
- Largest free space clear of doors and furniture is 300cm by 150cm.

## **Family Bathroom & WC:**

- Door width 78cm
- Free space in bathroom (free of doors and furniture) is 160cm by 90cm.
- Bath – with shower over. Height of bath is 55cm. There are no additional hand-rails.
- Toilet seat height is 45cm.
- Floor is tiled.
- Good colour contrast between floor, walls and furniture. Tiles are grey, bathroom suite is white.
- Washbasin is 80cm high and has no drawers under and no pipes showing.
- Release mechanism on outside of locked door.
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## **Laundry Facilities**

- The laundry facilities are found in the utility room.

## **Leisure Facilities**

- Not Applicable

## **Additional Information**

- There is a Visitor Guide & Local Guide in the property.
- Good mobile phone reception.
- Fire Notice procedures are posted in the property in case of emergency.
- The property is non-smoking.
- Pets permitted by prior arrangement.

## **Contact Information**

- Quay Holidays, Orchard Plaza, 41 High Street, Poole, Dorset BH15 1HH
- Telephone: 01202-683333
- Fax: 01202-684444
- Email: [stay@quayholidays.co.uk](mailto:stay@quayholidays.co.uk)
- Website: [www.quayholidays.co.uk](http://www.quayholidays.co.uk)
- Office Hours of Operation: 9:30am – 6:00pm everyday (closes 4pm Sundays)
- Telephone Hours of Operation - Lines Open 7 days a week from 9:30am to 10:00pm

## **Useful Contacts:**

- Adult Social Services (Carer): 01202-633902
- Shopmobility Poole: 01202-661770
- Coach – National Express: 08750-808080
- Poole Train Station – National Rail Network: 08457-484950
- Bus – Wiltshire & Dorset Bus Services: 01202-673555

We welcome your feedback to help us continuously improve our services – if you have any comments please let us know by phoning 01202-683333 or emailing us at [stay@quayholidays.co.uk](mailto:stay@quayholidays.co.uk)