

ACCESSIBILITY STATEMENT

East Coast, Bournemouth

Introduction

This is a 2-bedroom property located within a newly built development within 10-minute walking distance of Bournemouth Beach and Gardens. The property is self-catering.

We have tried to provide as much information as possible in this statement, if you have any queries please do call. We look forward to welcoming you.

Pre-Arrival

- We have a website providing details of the property.
- Enquiries / Bookings can be made via email, fax or telephone (our lines are open until 10pm every day). Bookings may also be made 24 hours online via our website.
- The nearest bus stop to the property is located approximately 35 metres from the entrance.
- The nearest train station is Bournemouth and is approximately 1.3 miles distance from the property.
- We can arrange for shopping to be accepted on your behalf prior to your arrival for a nominal fee.

Car Parking Facilities

- There is one parking spaces located in the secure car park which leads directly underneath the development.
- The parking area is levelled concrete, flat and even, a ramp leads your down into this area.
- There is no street parking.
- From the parking area the nearest entrance to the property is the rear door and is located 55 metres away.

Communal Entrance and Areas

- There are communal areas;
- If entering through main entrance, there are 20 steps to get to between the East and West Wing's. There is a handrail provided.
- Turn left at top of stairs to get to front entrance. The front entrance has no step. The door is 89cm wide and fob height is 120cm. There is no handrail.
- The entrance door may be opened by presenting the fob to the control panel outside the door.
- Inside the lobby - access to 1 lift and stairways.
- Hallways on all levels above ground floor are 180cm wide.
- The decor in the communal area is white colour.
- The lift doors are 89cm wide, the interim is 1.4 by 1.2 metres. It has visual and audio floor indicators. There is an emergency telephone fitted.
- The staircase is 2 flights to the zero level with landing in between.
- The stairs are 16cm high, 27cm deep, 1m wide. They have handrails either side.

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Entrance Doorways

- The front entrance has no steps. There is no handrails.
- The apartment door is 92cm wide inwards opening to the apartment. It is a fire door so is heavy and has an assisted closer.
- The keyhole is 92cm high.
- The property can be identified by a silver number 5 on the front door and signage throughout the development.

Inside the Property

Hallway / Entrance Lobby

- Access from the front entrance door.
- Free space - inside the front door the hallway is approximately 178cm wide by 654cm long.
- In a clockwise direction (from the front door) there are doors to - Family bathroom, lounge/kitchen/diner, bedroom 2, utility cupboard, master bedroom.
- Decor is contrasting with skirting's and doors (dark light and light walls).
- Flooring is wooden laminate.
- Smoke alarm is fitted.

Kitchen & Dining Room & Living Room

- Door with is 79cm.
- Style - the kitchen, dining room and living room are open plan style.
- Worktop height is 90cm.
- Sink is 86cm high with cupboards underneath.
- Oven door is drop down; height of lowest shelf is 98cm metres. There is space to access from the side.
- Hob is 90cm high.
- Fridge, highest shelf in fridge 177cm.
- Flooring is wooden laminate.
- Free space - at least 163cm wide by 285cm free space between all furniture and worktops.
- Lights - evenly lit kitchen with spotlights.
- Decor - good contrast between floor, cupboards and other surfaces. Cupboards are light stone; flooring is light brown.
- Dining Table - the shape of the table is rectangle - the legs are on the outer edges. There is 62cm between the floor and the lowest part of table (under space). The table is 1.95 metres long, 0.92 metres wide and 77cm high
- Free space between table and walls is at least 108cm wide by 148cm at the ends.
- There are 6 chairs (moveable) each with seat padding and no arms.
- Sofa -straight fabric sofa with arms and two easy chairs with arms].
- Flooring is wooden laminate.
- Television - flatscreen TV with remote control located on a TV stand.
- Smoke alarm is fitted.

Terrace (next to lounge)

- Doors- there are two sets of double doors the door is glazed, outwards opening and is 151cm wide.
- Threshold - there are is a small lip of 3cm onto the balcony. There is no handrail.
- The balcony area is approximate 4.27m wide and 9.55m long.
- The keyhole is 1.12cm high.
- Balustrade - the balcony has a glass and steel balustrading.

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Bedroom (bedroom 1)

- Door width 82cm.
- Bed - Kingsize Double bed – 5 ft 6 ins.
- Bed height 58cm floor to top mattress.
- Duvets and Pillows are provided – please ask if you have any specific requirements.
- Sheets, duvet cover and pillowcases are 100% cotton.
- Transfer space - largest transfer space available to left or right of bed is 1.03 metres.
- Free space - the largest free space clear of doors and furniture is 103cm by 97cm.
- Door to ensuite bathroom.

Ensuite Bathroom (for bedroom 1)

- Door width 74cm
- Free space - in bathroom (free of doors and furniture) is 87cm by 151cm.
- Shower – walk-in style with one step up height 22cm.
- Toilet seat height is 44cm.
- Floor is wooden laminate.
- Decor - good colour contrast between floor, walls and furniture. Flooring is light brown; bathroom suite is white.
- Washbasin has vanity unit under.
- Release mechanism on outside of locked door.

Bedroom (bedroom 2)

- Door width 82cm.
- Bed - Double bed – 4 ft 6 ins.
- Bed height 61cm floor to top mattress.
- Duvets and Pillows are provided – please ask if you have any specific requirements.
- Sheets, duvet cover and pillowcases are 100% cotton.
- Transfer space - largest transfer space available to left or right of bed is 131 metres.
- Free space - the largest free space clear of doors and furniture is 131cm by 70cm.

Family Bathroom

- Door width 81cm
- Free space - in bathroom (free of doors and furniture) is 156cm by 127cm.
- Bath – with shower over. Height of bath is 56cm. There are no additional handrails.
- Toilet seat height is 45cm.
- Floor is wooden laminate.
- Decor - good colour contrast between floor, walls and furniture. Flooring is light brown; bathroom suite is white.
- Washbasin has vanity unit under.
- Release mechanism on outside of locked door.

Laundry Facilities

- A washer/dryer machine is in the utility cupboard.
- The appliances are of standard size for residential properties and are front loading.

Additional Information

- There is a Visitor Guide & Local Guide in the property.
- Good mobile phone reception.
- Fire Notice procedures are posted on the rear of the front door in the property in case of emergency.
- The property is non-smoking.
- No pets allowed.

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Contact Information

- Quay Holidays, Orchard Plaza, 41 High Street, Poole, Dorset, BH15 1HH
- Telephone: 01202-683333
- Fax: 01202-684444
- Email: stay@quayholidays.co.uk
- Website: www.quayholidays.co.uk
- Office Hours of Operation: 9:30am – 6:00pm everyday (closes 4pm Sundays)
- Telephone Hours of Operation - Lines Open 7 days a week from 9:30am to 10:00pm

Useful Contacts:

- Adult Social Services (Carer): 01202-633902
- Shopmobility Poole: 01202-661770
- Coach – National Express: 08750-808080
- Poole Train Station – National Rail Network: 08457-484950
- Bus – Wiltshire & Dorset Bus Services: 01202-673555

We welcome your feedback to help us continuously improve our services – if you have any comments please let us know by phoning 01202-683333 or emailing us at stay@quayholidays.co.uk